

SUPPORT & MAINTENANCE AGREEMENT

This Support & Maintenance Agreement (“Agreement”) is made at Karachi on 05-December-2025 between:

Microlinks (Private) Limited, having its registered office at 404, Business Forums, MSGB Society, Khalid Bin Waleed Road, Karachi (hereinafter referred to as “Microlinks”);

AND

Intermarket Securities Limited, a TREC Holder of Pakistan Stock Exchange (hereinafter referred to as “IMS”).

Microlinks and IMS are collectively referred to as the “Parties”.

Microlinks has provided support and maintenance services to Intermarket Securities Limited since October 2014 as its technology vendor.

1. SOFTWARE

“Software” means Microlinks front-office and back-office systems installed at IMS, including all related modules and components.

2. SERVICES

Microlinks provides operational, technical and maintenance support for the Software, including troubleshooting, corrections, updates and user assistance. Support may be provided remotely or on-site as required.

3. SUPPORT HOURS

Microlinks shall provide support during business hours (9:00 AM – 6:00 PM, Monday to Friday).

4. OWNERSHIP

All intellectual property rights and source code of the Software remain the exclusive property of Microlinks. IMS uses the Software for its business operations.

5. TERM

This Agreement confirms the ongoing vendor support relationship between Microlinks and IMS and shall remain valid for five (5) years from December 2025 unless replaced or terminated by mutual consent.

6. GOVERNING LAW

This Agreement shall be governed by the laws of Pakistan.

For and on behalf of Microlinks (Private) Limited




For and on behalf of Intermarket Securities Limited


